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## Oman Air Profile

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### About Oman Air

Oman Air is the flagship carrier of the Sultanate of Oman and an Official 4 Star Airline (Skytrax 2011). Founded in 1993, the airline has since witnessed massive growth and has played a major role in making Muscat an important traffic hub in the Middle East, supporting the commercial, industrial and tourism sectors.

The airline currently operates direct international flights from Muscat to Abu Dhabi, Bahrain, Doha, Dubai, Jeddah, Riyadh, Dammam, Madina, and Kuwait, in the Gulf region, as well as Cairo, Amman, Tehran, Mashhad, Najaf, Zanzibar and Dar Es Salaam within the wider Middle East/Africa region.

In addition, Oman Air flies to eleven destinations in India (Goa, Mumbai, Chennai, Kochi, Thiruvananthapuram, Hyderabad, Delhi, Lucknow, Bangalore, Kozhikode and Jaipur); Karachi, Islamabad and Lahore in Pakistan; Kathmandu in Nepal; and Colombo in Sri Lanka. The airline also flies to Bangkok, Kuala Lumpur, Manila, Jakarta in the Far East, Guangzhou in China and Nairobi in Kenya. Its European destinations are London, Manchester, Milan, Munich, Frankfurt, Paris and Zurich.

Oman Air's domestic destinations are Salalah, Khasab and Duqum. It also serves 5 additional domestic points for The Duqm Special Economic Zone Authority (SEZAD), Petroleum Development Oman (PDO) and Occidental, which are JNJ (Duqm), OMM (Marmul), RNM (Qarn AlAlam), UKH (Mukhaizinah) and FAU (Fahud).

Oman Air's soon-to-be-launched destinations for this year are Istanbul (Turkey) from June 1<sup>st</sup>, Casablanca (Morocco) from July 1<sup>st</sup> and Moscow (Russia) from October 28<sup>th</sup>.

Oman Air has codeshare agreements with a number of airline partners. These are: Lufthansa, Qatar Airways, Gulf Air, Etihad, Ethiopian Airlines, Royal Jordanian, Turkish Airlines, Sri Lankan Airlines, KLM, Garuda Airlines, Thai Airways, Saudia, Malaysia Airlines and Kenyan Airways offering travellers better connectivity and increased choice.

Currently Oman Air's fleet consists of four Boeing 787-8, three 787-9 Dreamliners, six Airbus 330-300s, four Airbus 330-200s, five Boeing 737-900s, 21 Boeing 737-800, four Embraer 175s and two 737 MAX.

**By the end of 2018 Oman Air will have taken delivery of five new MAX aircraft and three 787-9s. By 2022, Oman Air's total fleet size is expected to be around 66.**

Oman Air's outstanding aircraft interiors include its First Class Mini Suite, which provides each of the six First Class passengers with direct aisle access and converts to the longest lie-flat seat in the skies. The A330's outstanding Business Class seats each provide direct aisle access, ample storage

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space and the latest technological amenities. Economy Class seats offer adjustable head and leg rests, together with generous leg and elbow room. State of the art in-flight entertainment systems feature individual seatback screens, audio and video on demand and live satellite TV. In addition, Oman Air has pioneered both mobile telephony and Internet connectivity on board its flights and this is available in all three classes.

Superb new First and Business Class lounges have been opened at Muscat International Airport, featuring elegant and tranquil relaxation areas, complimentary spa treatments and à la carte dining. In addition, premium check-in facilities and a First Class lounge-to-aircraft limousine service are offered to passengers at Muscat.

### Awards 2017

**World Travel Awards 2017:** Oman Air Wins “World’s Leading Airline – Economy Class” and was also named the winner in the World’s Ultimate Service Award in Hospitality 2017.

**World Travel Awards Middle East 2017:** Oman Air was voted the best in the 'Middle East's Leading Airline - Business Class' and 'Middle East's Leading Airline - Economy Class' categories

**Frontier Awards:** Oman Air and Muscat Duty Free awarded Inflight Retailer of the Year at the Frontier Awards.

**Seven Stars Luxury Lifestyle and Hospitality Awards 2017:** Oman Air, was awarded for the second year in row as “Best Airline in Europe, Middle East and Africa” within the Seven Stars Luxury Lifestyle and Hospitality Awards 2017.

**Skytrax World Airline Awards:** Oman Air was named as the winner of the 'Best Airline Staff Service in the Middle East' award at the prestigious Skytrax World Airline Awards 2017.

### Awards 2016

**World Travel Awards:** For the third year running Oman Air was awarded “World’s Leading Airline – Economy Class” at the World Travel Awards. The 2016 award joins the accolades that were presented to the National Carrier of Oman, in 2014 and 2015.

**World Travel Awards Middle East:** Oman Air has been named ‘Middle East’s Leading Airline, Business Class’ and ‘Middle East’s Leading Airline, Economy Class’ at the World Travel Awards Middle East 2016.

**Business Destinations Travel Awards:** Oman Air received the Business Destinations ‘Best Business Class Airline, Middle East’ award.

**The Seven Star Luxury Hospitality & Lifestyle Awards:** Oman Air awarded 'Best airline in Europe, Middle East & Africa' during The Seven Stars Luxury Hospitality & Lifestyle Awards in Marbella, Spain.

**The India Cargo Awards 2016:** Oman Air Cargo has been awarded “Best Cargo Airline for Valuable Goods – North and East” at the India Cargo Awards 2016 held in New Delhi.

### Other notable Awards (2011 to 2015):

- **Skytrax World Airline Awards:** Best Business Class Seat in the World (2011, 2012); Service Excellence, Middle East (2011); and Best Airline Staff Service, Middle East (2015).
- **The World Travel Awards:** World’s Leading Airport Lounge – Business Class 2015, World’s Leading Business Class Airline – Middle East 2013, 2014 and 2015, and Best Economy Class Airline – Middle East 2013, 2014 and 2015.
- **Business Destinations Awards:** Best Business Class Airline, Middle East (2011, 2012, 2013, 2015)

- **Best International Airline Award 2015** at the North India Travel Awards held in India.
- **Best In-flight Magazine' award** for Oman Air's Wings of Oman at the prestigious World Marketing Congress's Global Marketing Excellence awards (2015) held in Mumbai, India.
- **Best International Airline 2016** at the South India Travel Awards in India.
- **Foreign Airline of the Year** by Sector to Middle East at the annual KLIA Awards, introduced in 2006 to recognize the best in Malaysian aviation industry.
- **"Best Cargo Airline for Valuable Goods - North and East"** Oman Air at the India Cargo Awards 2016 held in
- **'Best Arab Air Carrier supporting Arab Tourism'** award at the Arab Tourism Media Awards ceremony organised by the Arab Centre for Tourism Media held on the sidelines of ATM 2017 in Dubai.

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