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With you throughout both good and challenging times COVID-19



Your Sindbad miles, Tier status and Upgrade vouchers

We understand that in these uncertain times, and with the current travel restrictions in place, you may have concerns with your Sindbad miles and tier re-qualification status.

In light of the flight disruptions, we are extending several deadlines for Sindbad members.

Sindbad Tier: Gold and Silver members with cards expiring this year will have their expiration dates extended to 31st December 2021. It means, if you can't requalify to maintain your tier, we'll extend your current status until 31st December 2021

Sindbad miles & Vouchers: For Sindbad members whose miles and/or Upgrade vouchers expiring from now until November this year will have their expiration dates extended to 31st December 2020.

As the days unfold, we will continue to monitor and evolve our program requirements as necessary. We wish you and your loved ones good health and look forward to welcoming you on board again very soon.

Click here to access your Sindbad account.

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