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Travelling with Pets



Whether relocating or going on holiday, we have you covered. We understand how hard it can be to leave your beloved pet behind, so why not take it with you? We can carry your beloved pet safely and ensure that it is handled with care.

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Pets in the cabin

Pets cannot be carried in the cabin and must travel as checked-in baggage.

Pets as check-in baggage

Your cat or dog may travel as checked baggage in a ventilated part of the aircraft:

You must use a kennel that complies with IATA rules – for example, those of the Sky and Vari brands. Please review our rules for your pet's kennel.

The maximum total weight of your pet and kennel combined is 75 kg (165 lb).

You may use 1 kennel for 2 adult animals of comparable size that are compatible, up to 14 kg (30 lb) each or three animals up to 6 months old from the same litter, up to 14 kg (30 lb) each.

Reservations

Reservations needed be made by telephone or by visiting your local ticket office. We strongly advise that you contact our team 24 hours after you have booked your ticket and at least 48 hours prior to departure. Please note that while each guest may bring up to 2 pet kennels, we have room for a limited number of kennels in the hold.

Please make sure you follow requirements for kennel dimensions and overall weight.

When transporting your pet as checked baggage, its kennel needs to comply with several rules:

The kennel must have a fiberglass or rigid plastic shell. Wooden, metal bar or welded wire mesh kennels are not allowed.

The wheels must be removed or if they are retractable, they must be taken off or blocked with duct tape.

The door must have a centralized locking system which fastens with locks on the top and at the bottom of the door. (A)

The door hinge and locking pins must engage the container by at least 1.6 cm (5/8 in) beyond the horizontal extrusions above and below the door opening where the pins are fitted. (B)

The two parts of the kennel must be joined by bolts. Any other locking system is strictly forbidden. (C)

The kennel must be large enough for your pet to stand up without touching the top, turn around easily and to lie down in a natural position.

The kennel must have a blanket, newspaper or other absorbent material on floor. Please note that straw is not allowed.

You can purchase such a kennel at larger pet shops or specialist shipping agents. Read more about kennels on www.iata.org

Pets as Cargo

Your pet should be transported as cargo if:

Your pet and kennel weigh more than 75 kg (165 lbs).

The kennel is larger than 292 cm/115 inches (l + w + h).

Your pet is not travelling on the same flight as you are.

Your pet is travelling to a country whose authorities allow the transportation of pets as freight only.

Your pet is travelling to a country whose authorities only allow the transportation of pets as cargo.

To transport your pet as cargo, contact our cargo team.

Travel documents and health certificates

We recommend consulting the embassies of the country of departure and the country of destination to confirm applicable rules and required documents when transporting your pet. For more information, please visit the International Air Transport Association website

To, from or within the European Union: read the Some countries do not allow pets being transported to and/or from that country - neither as a checked-in bag. For more information, please visit the website of IATA. For questions about transporting your pet as freight, please contact Oman Air Cargo team

Special rules apply to service animals which have been trained to assist passengers with disabilities, or rescue teams.

Before departure

Prepare your pet for travel:

Allow 5 days prior to flight departure for your pet to acclimatise to its kennel.

Give your pet a light meal and/or water 2 hours before departure and walk your dog just before. During the flight your pet will not be given any food or water.

Tranquillizing your pet should only be done in consultation with a veterinarian.

The check-in process for pets may take some time. We recommend arriving at the airport 4 hours prior to scheduled departure time with completed documentation.

Cost

Charges will be based on the kennel size and the combined weight of the pet and kennel.

Dimension & Weight - Up to 203 cm & 32 kg

Between	GCC	MENA	ISC	EU & APAC
GCC	\$ 300	\$ 400	\$ 400	\$ 550
MENA	\$ 400	\$ 400	\$ 400	\$ 550
ISC	\$ 400	\$ 400	\$ 400	\$ 550
EU & APAC	\$ 550	\$ 550	\$ 550	\$ 550

Dimension & Weight Up to 250 cm & 45 kg

Between	GCC	MENA	ISC	EU & APAC
Oman & GCC	\$ 300	\$ 400	\$ 400	\$ 550
MENA	\$ 400	\$ 400	\$ 400	\$ 550
ISC	\$ 400	\$ 400	\$ 400	\$ 550
EU & APAC	\$ 550	\$ 550	\$ 550	\$ 550

Dimension & Weight Up to 250 cm & 45 kg

Between	GCC	MENA	ISC	EU & APAC
GCC	\$ 600	\$ 700	\$ 700	\$ 800
MENA	\$ 700	\$ 700	\$ 700	\$ 800
ISC	\$ 700	\$ 700	\$ 700	\$ 800

EU & APAC \$ 800 \$ 800 \$ 800 \$ 800

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