

Oman Air Complete the Launch of its New Call Centres in Romania

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Demonstrating its continued commitment to providing excellent customer service and a seamless passenger experience, Oman Air, the national carrier for the Sultanate of Oman, announced the soft opening of its new call centres in Bucharest, Romania on November 6th 2017 beside the current one operates in Oman and the two launched recently in India and Malaysia. The new call centre will operate 24 hours on a daily basis one week after the soft opening.

The new call centre, which will be managed by call centre experts Interglobe Technologies, will provide support in German, French, Italian languages. The centre will be staffed by a professional team, all of whom will offer help and advice in the welcoming manner that Omanis and Oman Air are known for.

The call centre is one of newly launched by the airline and will serve customers from around the world. Within Europe, Oman Air currently flies to/from London, Manchester, Milan, Munich, Frankfurt, Paris and Zurich.

Mahfood Ali Al Harthy, Senior Vice President Sales GCC, Middle East and Africa said: "We are delighted to be opening a new call centre in Bucharest, Romania. Providing the best customer service is of the utmost importance to Oman Air and this new call centre will enable us to provide support to our valued European guests 24 hours a day, seven days per week."

The opening of the new call centre in Bucharest forms an integral part of Oman Air's journey to 'become the best'.

For more information about Oman Air, visit www.omanair.com

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