

Home > about-us > press-releases > oman-air-supply-chain-management-certification-iso-90012015-standards

## Oman Air's Supply Chain Management certification to ISO 9001:2015 standards

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Oman Air's Supply Chain Management (SCM) has been awarded the ISO 9001:2015 certification by Bureau Veritas under UKAS accreditation, with certificate number IND17.4532 U/Q. ISO 9001:2015 is the latest internationally recognised standard for quality management, ensuring that organisations have proven processes in place to meet customer requirements.

The accreditation is granted independently and signifies the high quality of the participating organisation's work.

Mr. Imad Al Lawati, Oman Air's Vice President for Supply Chain Management, commented:

"Oman Air is proud to announce that Supply Chain Management operation has gained ISO 9001:2015 certification, which is a clear demonstration of the high standard that has been achieved and maintained."

"The effective management of our supply chain is vital to the overall effectiveness of the airline whilst it may not be visible to our customers, it has played a key role in Oman Air's continuing success."

ISO (International Standards Organisation) certification is aimed to help improve business efficiency and often has positive impact on investment, market share, sales growth, sales margins and

competitive advantage, improve employee motivation, awareness and morale and enhance customer satisfaction. ISO 9001:2015 Quality Management System (QMS) is internationally recognised as the world's leading quality management standard systematic approach to Management, Continual improvement and Factual approach to decision making.

“I would like to thank Mr Robert Borjal, the SCM Quality Management Representative and all SCM staff whose hard work and commitment contributed to this certification. as I look forward to continued increase in the management efficiency of our vast range of services.”

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