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## Quality Assurance



We take great pride in the standards achieved in terms of quality and auditing of our services and systems.

A small but dedicated team of supervisory staff drives all initiatives throughout the department and are the primary drivers of our HACCP and ISO Certifications.

An in-house laboratory supports the microbiological analysis of our products – from raw to finished foods, water bowsers, ice, hand swabs of food handlers etc. We also provide services for our local environmental agencies.

Our staff are additionally certified instructors (CIEH) and are constantly improving the training needs of our workforce. We also are actively auditing caterer's facilities on behalf of our own airline Oman Air in addition to audits of our catering supply chain.