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Omantel



Omantel is Oman's leading telecommunications services provider. They offer a full range of voice, business and data communications, as well as fixed and mobile broadband services. Makasib is Omantel's reward program.

Sindbad members who are enrolled in Makasib can now exchange their Makasib points for Sindbad miles and get their Flight Rewards, Upgrades or purchase Muscat Duty Free products even faster.

Earn miles

Exchanging your Makasib points for Sindbad miles is easy. You can do this from your phone through a text message. You will need to first register your Sindbad number for points transfer and then request for your points to be redeemed for Sindbad miles.

To register your Sindbad number for Points transfer, please dial *224*1#

To exchange your Makasib points for Sindbad miles, dial *224*3# and follow the instructions.

Makasib Points	Sindbad Miles
4,000	500
6,000	1,000
9,000	1,500
12,000	2,500
18,000	4,000
30,000	7,500

For any query regarding Makasib points exchange please contact Omantel on SMCustomerCare@omantel.om or visit the Omantel website

Terms and conditions

This benefit is open to Sindbad members who are members of Makasib Points Program.

To ensure Sindbad miles are credited to your Sindbad account, make sure that you provide the correct name and Sindbad number during the registration process where your name in the Makasib account has to match with that printed on your Sindbad card.

Please allow 2 to 3 weeks from your date of request for miles to be posted to your Sindbad account.

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