

<http://www.omanair.com/en/plan-book/flight-schedule/sms-solution>



## SMS Solution

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### Oman Air flight information at your fingertips to start, send an SMS to 90910

#### Oman Air Flight Information via SMS

Oman Air, the national carrier of Sultanate of Oman is offering an exclusive SMS service that provides real time information, round the clock, direct from Oman Air system.

Just send an SMS to 90910 with the key word "HELP" to provide you with quick information and assistance needed on the service.

Now, Oman Air flight schedules, fare enquiries, seat availability, booking status and even special meal requests are in your finger tips wherever you are.

#### Service Command description: (All commands to be sent to 90910)

- **Schedule Enquiry:** send SE <FROM> <TO> <DEPARTURE DATE as DDMM>  
Example: **SE MCT SLL 2809**
- **Seat Availability:** send SA <FROM> <TO> <DEPARTURE DATE as DDMM>  
Example: **SA MCT SLL 280**
- **Fare Enquiry:** send FE <FROM> <TO> <DEPARTURE DATE> or  
FE <FROM> <TO> <DEPARTURE DATE> <RETURN DATE>  
Example: **FE MCT SLL 2809 1510**
- **PNR Status:** send PS <PNR>  
Example: **PS ABCDEF**
- **Add Local Contact:** send AL <PNR> <PHONE NUMBER>  
Example: **AL ABCDEF 95109000**
- **Flight Information:** send FI <FLIGHT NUMBER> or  
FI <FLIGHT NUMBER> <DATE as DDMM>  
Example: **FI WY465**
- **Country Code inquiry:** send CC <City Name>  
Example: To request Salalah's city code, send **CC SALALAH**

## SMS Solution

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- **Special Request - Meal Request etc:** send SR <PNR> <REQUEST CODE>  
Example: To request Asian Vegetarian Meal, send **SR ABCDEF AVML**
- **Special Request - Code inquiry:** send SC  
Customer will receive a list of all special request codes that are available with Oman Air.
- **For HELP about any keyword,** simply send it to **90910**.  
Example: For help about Flight Information, send **FI**.

### Note:-

- Presently service is available to Nawras customers only.
- The service costs just 100bz for every successful PULL message request.
- Help messages are charged at standard SMS rate of 10bz.
- For further information, call Oman Air Contact center at +968-2453 1111.

```
dataLayer.push({ 'WYPageID':'SubPages' });
```