

<http://www.omanair.com/en/about-us/awards-and-achievements/our-achievements>



## Our Achievements

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Oman Air has contributed more to the technological advance of commercial aviation than any other airline. But during its formative years, when aviation was yet young, Oman Air was always in the vanguard of progress. We have had numerous achievements in the past twelve years.

From its inception in 1993 until now, Oman Air has witnessed only success. The tiny airline, which began operating only one aircraft for its flights to Salalah, has now grown to a mighty airline ready to challenge all major airlines.

Four months later, Oman Air commenced its first international flight to Dubai. In the very same year another event marked an important milestone in Oman Air's record of achievements. The first flight to India, Trivandrum that was like a dream come true.

Oman Air soon started expanding its destinations and aircraft and now it flies to more than 40 destinations throughout the world with a fleet strength of 15 B737-700s/800s, three A330-200s, three A330-300s, two ATRs 42-500 and two Embraer E175. During 2011, one additional A330-200 will be delivered.

We have obtained approval for maintenance from bodies such as the Shell Aircraft (UK) and the Airclaims (UK).

Oman Air successfully completes the International Air Transport Association's Operational Safety Audits. Oman Air attributes the successful completion of the audit to its conforming with the standards and regulations set by IATA. This places the airline to be in the list of companies that comply with internationally recognized safety standards.

Oman Air bagged The Oman award for Excellence, as tourism promoter for 2001. The award is instituted by OCIPED to recognise accomplishments of individuals and organizations that contribute to the Oman economy.

Oman Air Ground Operations Department was awarded the AHS 1000 excellence certificate from IATA for compliance with the quality and control standards as per IATA specification No. 804. Proof of its dedication to Customer Service, Quality and Food Safety Management, the Catering Business Unit of Oman Air (S.A.O.C) was awarded the certificate of ISO 9001:2008 and ISO 22000:2005 by INTERTEK,LTD. The catering unit is also a registered Food Safety training center of Chartered Institute for Environmental Health, UK.

Oman Air is the Second Middle East carrier to issue e-Ticket (ET). Muscat, Salalah and Dubai routes were ET enabled on 26th September 2005. Efforts are made to target 100% e-ticketing by end of 2006 while IATA mandate is 2007.

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The fame and reputation that we have achieved in the past few years is the result of dedication, hard work and perseverance. We aim to improve our services and technology and always provide customer satisfaction.

Oman Air's business class seats has been ranked as the third best business class seat in the world by SKYTRAX. The world's largest Airline and Airport review site.

Oman Air is now ranked a Four Star airline by SKYTRAX. The world's largest Airline and Airport review site.

Oman Air has been named Best Luxury Airline, Middle East 2011 in the prestigious Business Destinations Travel Awards 2011.

Oman Air was named winner of the "World's Best Business Class Airline Seat" award at the 2011 World Airline Awards, in a ceremony held in the French Air and Space Museum at the Paris Air Show.

Oman Air was named winner of the Airline Staff Excellence Middle East award at the 2011 World Airline Awards, in a ceremony held in the French Air and Space Museum at the Paris Air Show.

Oman Air has won the "Most Promising New Foreign Airline of the Year" award that was held by the Malaysia Airports Berhad at a ceremony held in Kuala Lumpur.

Oman Air has been shortlisted by TTG for the TTG TRAVEL AWARDS 2011 as one of the five airlines competing for the "Best Airline of the Year" award. Shortlisted airlines are: Emirates Airlines, Etihad Airways, EVA Air, Oman Air and Thompson Airways.

Oman Air has won the "Best In-flight Connectivity & Communications" award in The 2011 Passenger Choice Awards, created by APEX and voted on by the traveling public, designed to recognize airlines for their service, products and innovations.

Oman Air's Supply Chain Management Operation is the latest part of the national carrier of the Sultanate of Oman to be awarded ISO 9001 accreditation. ISO 9001 is an internationally-recognised standard for quality management ensuring that organisations have proven processes in place to meet customer requirements.

Oman Air has received the Gold Award for Airline of the Year, ahead of Qatar Airways and Korean Air at Top Resa in France 2011.

Oman Air has been commended (2nd place) by TTG for the TTG TRAVEL AWARDS 2011, behind Etihad, and ahead of Emirates, EVA Air and Thompson Airways.

Oman Air was awarded the title "Best Airline Worldwide 2011". The survey was conducted by the travel magazine REISE & PREISE and was held for the 20th time this year.

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