

FAQs



If you have any unanswered questions about Oman Air and our services and need help, please select the appropriate category for more information. You may go to [our feedback and enquiry section](#) if you are unable to find what you are looking for here. Oman Air is pleased to provide the information that you require.

What time should I arrive at the airport?

The amount of time needed to complete all check-in requirements varies depending on your itinerary. Refer to [our check in section for additional information](#).

Will I be able to check in for both my outbound and returning flights, if I return in less than 24 hours?

No.

Why am I required to provide infant information for Flight Check-In?

Oman Air collects this information to have an accurate record of all passengers onboard the aircraft.

If I left an item on my flight or at the airport, how do I contact Lost and Found office?

If you left an item at the airport or on your flight, you will need to contact the Lost and Found office of the airport from or to which you were traveling

What are the guidelines for traveling on Oman Air while pregnant?

Please Refer to [Expectant Mothers Information](#)

Can I make a reservation for anyone?

Yes, to book a reservation for someone other than yourself, enter their name in the details you give your booking Agent. Tickets will be issued in their name.

Can I request special assistance when making my reservation?

Yes. Please contact your travel agent or Oman Air office for all your special needs when making

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reservations.

What is electronic ticketing?

Electronic ticketing allows you to travel without the use of paper tickets. Ticket information is electronically stored, and you receive only a confirmation of your itinerary and receipt.

[Plan & Book FAQs](#)

[Information & services FAQs](#)

[Frequent flyers FAQs](#)