Leadership Skills for Airline Managers



Intended All current managers and middle managers,

potential senior managers, supervisors who will

become managers.

Objective This course is designed to help all managers develop the essential skills needed to influence

and motivate their staff to achieve exceptional performance. The overall aim of this course is to enable participants to develop the knowledge, skills and awareness which will enable them to transform their departments by providing team-based leadership through the creation and

communication of vision and values, to achieve

world-class standards of performance.

Content - Develop a learning organization attitude within your department.

- Introducing the FISH principles

- Leadership Styles

- Self Assessment questionnaires

- Motivation

- Response to change

- Blanchard Situational Leadership

- Problem Solving

- Decision Making

- Dealing with difficult people

- Performance appraisal

- Time Management

- Coaching & mentoring

- Self development

Duration 3 working days

Pricing RO 415 per participant

Page 1 of 1