

<http://www.omanair.com/en/travel-info/baggage-services>



Baggage Services

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Baggage irregularities, baggage liability, baggage complaints

Welcome to Oman Air's Baggage Services Information Page

Irregularities involving your baggage, such as delay or damage should be reported in person to the baggage agents prior to leaving the baggage collection area upon arrival at your destination, who will ask you to provide the information pertinent to contents of the baggage which assists in locating your baggage. **The baggage agent will also assist you in filing a Passenger Irregularity Report. All reasonable efforts shall be made to locate and return your baggage promptly.**

IMPORTANT:

All tickets, boarding cards, baggage identification labels or receipts and the completed Passenger Irregularity Report (which includes a file reference number for you to refer to in any correspondence or reference to your claim), must be kept safe with you in order to include them with any subsequent claim.

This link [here](#) will lead you to Oman Air's liability coverage for checked-baggage, and contacts of our Central Baggage Services.

Regards,

Mundhir Al-Khusaibi
Assistant Manager - Central Baggage Tracing
P.O. Box 58
Muscat International Airport, PC 111
Sultanate of Oman.

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All About Your Baggage

Upon delivery of your baggage, which you wish to check-in, we shall take custody of, and issue a “Baggage Identification Tag” which will be placed on each piece of your checked-in baggage.

[Know more](#)

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