

<http://www.omanair.com/en/flying-us/first-class/chauffeur-drive-service>



## Chauffeur Drive Service

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### **Premium Chauffeur Drive Airport Transfer Service**

At Oman Air, we believe in offering our premium travellers a host of distinctive services that will enhance their travel experience.

Our First and Business Class passengers can now avail of our complimentary Chauffeur Drive airport transfer service at select destinations across our network.

With an attentive service that comes with a personal chauffeur, luxury vehicles and speedy door-to-door transfers, you can now travel in comfort and style with Oman Air.

Avail our complimentary chauffeur drive service at all airports where this service is offered irrespective of whether it is available at both origin and destination.


The chauffeur drive service is offered with our compliments for a fixed distance to and from each airport. However, if you wish to travel further than the fixed distance, we can arrange for this at a charge that you would pay directly to the chauffeur.

## Chauffeur drive service request

Please enter your Booking reference (PNR) and departure airport as they appear on your ticket to make a Chauffeur-drive request.


\* Required information

Booking Reference\*

Departure Airport\* 

I have read and understand [terms & conditions](#)

## Chauffeur drive service locations

Destination	Airport
<b>Middle East</b>	
<b>Oman</b>	
Muscat	Muscat International Airport
<b>Europe</b>	
<b>France</b>	
Paris	Charles de Gaulle International Airport
<b>Germany</b>	
Frankfurt	Frankfurt am Main Airport
Munich	Munich International Airport
<b>Switzerland</b>	
Zurich	Zurich International Airport
<b>United Kingdom</b>	
London	London Heathrow Airport
Manchester 	Manchester International Airport
<b>Asia</b>	
<b>India</b>	
Bangalore	Bangalore International Airport
Chennai	Chennai International Airport
Delhi	Delhi International Airport
Hyderabad	Hyderabad International Airport
Mumbai	Mumbai International Airport
<b>Thailand</b>	
Bangkok	Bangkok International Airport
<b>Sri Lanka</b>	
Colombo	Colombo International Airport

[Chauffeur Drive Service Request Form](#)

## Terms and Conditions

- [Eligibility](#)

## Chauffeur Drive Service

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- First and Business Class passengers holding a confirmed ticket on Oman Air are eligible for the complimentary Chauffeur Drive Service. Passengers holding a waitlist ticket on Oman Air or tickets collected on departure at the airport are not eligible for this service.
- The Chauffeur Drive Service is available to First and Business Class passengers holding tickets in revenue booking classes P, F, J, C and D only.
- Booking class R is eligible for the Chauffeur Drive Service only for sectors that start or end in Europe (except Switzerland) or for sectors that start or end the Far East. Eligibility of fare for this service may be checked with the local Oman Air office or travel agent at the time of making a flight reservation.
- This service must be booked at least 48 hours prior to the scheduled flight departure.
- Redemption tickets, complimentary tickets or complimentary upgrades from Economy Class to Business Class do not qualify for the Chauffeur Drive Service. Passengers holding such tickets are not eligible for the service.
- Chauffeur Drive Service is available on flights operated and marketed by Oman Air. Code share flights with other airline flight number and flights operated by other airlines and marketed by Oman Air are not eligible.
- Unaccompanied minors can avail of this service only if accompanied in the car by a parent.
- Children under 12 years must use an appropriate child car seat as per the local laws to avail chauffeur drive service. Child car seat is not included in the service provided.

- [Availability of Service](#)

- The Chauffeur Drive Service is available both, on arrival and departure, when travelling to/from the destinations listed above. The chauffeur drive limousine service will not be offered for passengers travelling entirely within the Gulf, Middle East and Africa regions.
- The Chauffeur Drive is available as a complimentary service within the distance specified at all destinations where the service is offered. Passengers travelling further than the distance specified will have to pay for the excess mileage at the applicable rate informed by Oman Air. This charge for additional mileage has to be paid for by the passenger in the local currency directly to the chauffeur.
- Stopover: Chauffeur-drive service can be provided at stopover points when the passenger has paid a fare (including applicable taxes) that allows a stopover. The service is not available in cities where the passenger is in transit (i.e. where there is less than 24 hours between connecting flights).

- [Other details](#)

- The pick-up time for this Chauffeur Drive Service is informed in advance to the passenger by the service provider. This pick up time is not flexible and should be adhered to without exception. The Chauffeur will wait for a maximum of 15 minutes, after which the passenger will be informed and the chauffeur will depart for his next engagement.
- If the Chauffeur Drive Service is not cancelled and the service is made available as per the booking, this service would be considered utilised and cannot be re-booked in conjunction with the same ticket.
- The Chauffeur Drive service is not available to cross international borders.
- The vehicles (saloon & MPV) used for chauffeur drive service have limited baggage holding capacity. Up to 2 medium size suitcases are accepted in a saloon car and up to 3 suitcases are accepted in a MPV car. Passengers carrying excess baggage have to make alternate arrangements for additional baggage transport on their own.
- The Chauffeur Drive Services are provided by third party service providers. Oman Air is not responsible for the acts or omissions of such third party service providers, or for any deficiency in the facilities and services offered. Specifically, Oman Air has no

## Chauffeur Drive Service

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liability for loss, personal injury, or death incurred during the use of such facilities and services unless such loss, personal injury or death is / are caused solely by Oman Air's negligence.

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