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## WT / World Tracer

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Intended

All Baggage Handling staff dealing with mishandled baggages.

Objective

By the end of the course the staff will be able:

- to make entries to the system of missing, found and forward bags
- to retrieve information from the system
- to change and add information to the system
- to understand match messages and take action
- to recognize error messages
- to produce reports and deal with the action file of station

Content

- Introduction to World tracer
- Transaction and Element identifier
- Create and display files
- Amend Transactions
- Match processing
- Close Transactions
- Reports

Duration 5 working days

Pricing RO 275 per participant

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