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## Leadership Skills for Airline Managers

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Intended

All current managers and middle managers, potential senior managers, supervisors who will become managers.

Objective

This course is designed to help all managers develop the essential skills needed to influence and motivate their staff to achieve exceptional performance. The overall aim of this course is to enable participants to develop the knowledge, skills and awareness which will enable them to transform their departments by providing team-based leadership through the creation and communication of vision and values, to achieve world-class standards of performance.

Content - Develop a learning organization attitude within your department.

- Introducing the FISH principles
- Leadership Styles
- Self Assessment questionnaires
- Motivation
- Response to change
- Blanchard Situational Leadership
- Problem Solving
- Decision Making
- Dealing with difficult people
- Performance appraisal
- Time Management
- Coaching & mentoring
- Self development

Duration 3 working days

Pricing RO 415 per participant