



Developing Your Managerial Mindset

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Intended

All current managers and middle managers, potential senior managers, supervisors who will become managers

Objective

This course is designed to help all managers develop the essential skills needed to influence and motivate your staff to achieve exceptional performance. The overall aim of this course is to enable participants to develop the knowledge, skills and awareness which will enable them to transform their companies by providing team-based leadership through the creation and communication of vision and values, to achieve world-class standards of performance.

- Content
- Management Styles
 - Theory & practice
 - Self Assessment questionnaires
 - Leadership Style
 - Motivation
 - Response to change
 - Blanchard Situational Leadership
 - Team working
 - Project management
 - Problem Solving & Decision Making
 - Listening
 - Influencing
 - Managing meetings
 - Dealing with difficult people
 - Performance appraisal
 - Time Management
 - Report Writing
 - Presentation skills
 - The Airline environment
 - Coaching & mentoring
 - Self development

Duration 3 working days

Pricing RO 415 per participant