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## Our Courses

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### Life Support Skills & First - Aid

- [FA 01 / CPR & Basic Life Support Skills](#)
- [FA 02 / First - Aid \(Basic\)](#)

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### Customer Service

- [CSG / Customer Service](#)
- [AAS / Advanced Airport Services Course](#)

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### Departure Control System

- [DCC / Departure Control System \(DCS/Check-In\)](#)
- [DCP / Departure Control System \(DCS / Pax Control\)](#)
- [DCR / Departure Control System \(DCS Check-In/Refresher\)](#)

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### Load Control

- [BLC / Basic Manual Load Control \(Narrow Bodied Aircraft - A320 / F27 / ATR 42\)](#)
- [ALC / Advanced Manual Load Control \(Various Aircraft types\)](#)
- [DCL / DCS Load Control \(Narrow Bodied Aircraft-A320\)](#)
- [DCA / Advanced DCS Load Control \(Wide Bodied Aircraft\)](#)

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### Ramp Handling

- [RH / Ramp Handling](#)
- [RSG / Ramp Safety](#)

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### Dangerous Goods

- [DGP / Dangerous Goods Awareness Session \(Flight Crew / Load Planners / Ramp Handlers\)](#)
- [DG / Dangerous Goods Regulations Course \(Acceptance\)](#)
- [DG / Dangerous Goods Regulations Course \(Refresher For Shippers & Agents\)](#)
- [DGC / Dangerous Goods Awareness Session \(For Cabin Crew\)](#)
- [DGG / Dangerous Goods Awareness Session \(For Pax Staff\)](#)
- [DGS / Dangerous Goods Regulations Course \(For Shippers & Agents\)](#)
- [DGR / Dangerous Goods Regulations Course \(Acceptance For Non-Dg Staff\)](#)
- [Dangerous Goods Awareness Session For Cabin Crew](#)

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### Cargo

- [BCA / Basic Cargo Aviation Course](#)
- [BCR / Basic Cargo Rates Course](#)
- [ACR / Advanced Cargo Rates Course](#)

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### Management Courses

- [Leadership Skills for Airline Managers](#)
- [Project Management](#)
- [Management of Training](#)
- [Basic Management for Supervisors](#)
- [Customer Service, VIP Handling Course](#)
- [Cultural Awareness in the Aviation Industry](#)
- [Airline Customer Service](#)
- [Managing People Performance](#)
- [Leadership Development and Succession Planning](#)
- [Customer Service in a Service Organization](#)
- [Communication Skills for Managers and Supervisors](#)
- [Leadership & Decision Making Course](#)
- [Developing Your Managerial Mindset](#)
- [Train the Trainer](#)
- [Stress Management](#)
- [Making powerful Presentations](#)
- [Negotiation Skills Course](#)

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- [International Certificate in Purchasing & Supply \(CIPS\)](#)
- [IATA/ UFTAA Foundation Course](#)
- [WT / World Tracer](#)